

Development of portal-based, worldwide directory for centralized communications

The Customer

The Customer is a global health care company devoted to continuous innovation in specialty pharmaceuticals, neuromuscular, and skin care products. In addition to its discovery-to-development research programs, It has global marketing and sales capabilities in over 100 countries.

The Challenge

They recognized the need to centrally manage their worldwide communications directory, due to the increasing complexity and size of its operations.

The Customer approached AgreeYa Solutions (AgreeYa) to help them design and develop a portal-based, worldwide directory system that integrated with their Microsoft AD and SAP infrastructure within a low budget.

The Solution

AgreeYa provided an offsite delivery manager and an offshore development team to leverage cost efficiencies through its O³ (onsite-offsite-offshore) Delivery Model.

Portlet and web services were incorporated into the design to integrate with the SAP HR application for

employee details.

The project had technical risks due to untested SAP interfaces, the introduction of web services within the portlet-to-portlet communication protocol, and the unstructured data storage mechanism of the active directory.

The AgreeYa team quickly put together a proof-of-concept to mitigate these risks and identify alternate strategies. Once these risks were mitigated at the start of the project, The Customer was confident of the project's success.

The Results

AgreeYa managed and completed the project ahead of schedule due to the following factors:

- AgreeYa's Microsoft Active Directory domain expertise
- Availability of reusable components that accelerated the development lifecycle
- Expertise in O³ (onsite-offsite-offshore) delivery and project management methodology
- Introduction of offsite delivery manager to mitigate the technical and coordination challenges.

The Technology

The application was developed using Microsoft .NET technology. Some of the technology components used were ASP .NET, C#, Plumtree, Microsoft Active Directory, and Web Services.

AgreeYa's Portal Solutions

AgreeYa's Portal Solutions deliver extensive community, collaboration, content, document, and knowledge management capabilities combined with security, identity management, and mobile access capabilities. With expertise in a wide range of technologies, we deliver the following advantages to our customers:

- ☒ Accelerate productivity by providing employees with accurate information quicker
- ☒ Create a dashboard of key performance indicators for proactive decision making
- ☒ Manage projects, information, and knowledge through a single platform
- ☒ Automate key business processes
- ☒ Reduce communication costs
- ☒ Extend collaboration to suppliers, customers, and partners

About AgreeYa Solutions

Founded in 1999, AgreeYa Solutions provides an industry leading blend of technology, business consulting, and outsourcing services to provide its customers with flexibility, agility, and expertise required to excel in today's business environment. Headquartered in Folsom, California and with its global operations from NOIDA, India, AgreeYa provides services to all major industry segments of the global economy, including consumer business, energy, health care, government, manufacturing, telecommunications, banking, and financial services.

AgreeYa has been providing high quality solutions and services to customers such as Acer, Alcoa, Allergan, Daimler Chrysler, Deloitte, Fujitsu, Gap, HP, Kaiser Permanente, Lucent, Mitsubishi, Nissan, State of California, State of North Carolina, State of Washington, and Verizon. For more information about AgreeYa Solutions, please visit <http://www.agreeya.com/>.



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