



# SharePoint Managed Services

## Optimize Your SharePoint Investment through Predictable Costs, Reliable Results and the Ability to Extend Your Expert Pool on Demand

In a typical SharePoint environment, personnel costs alone add up to 37 percent of your overall IT budget. People with specific SharePoint skill sets are not only difficult to find, but are expensive to hire and retain. There are a number of ISVs and consultants who can build SharePoint applications, but a limited few who specialize in providing end-to-end SharePoint infrastructure maintenance services.

With AgreeYa's managed services, organizations can take a more proactive approach to managing their SharePoint ecosystem; allowing them to focus on their business processes without having to worry about maintaining the underlying environment. With AgreeYa as your SharePoint managed services partner, you can assure your environment's health and stability, and improve on its performance, functionality and security while reducing costs and time spent on maintenance.

### AgreeYa's SharePoint Managed Services

AgreeYa understands how crucial SharePoint is to your business. Therefore, AgreeYa provides comprehensive services to suit your needs. As a Microsoft Gold Partner, AgreeYa's technical support teams are all certified in core Microsoft technologies including SharePoint to provide oversight for part or all of your SharePoint farms 24/7/365 for a fraction of the cost of doing it in-house. These services can be provided in line with your own internal procedures or by using AgreeYa's proven CMMI-certified service delivery model.

As part of the managed services model, AgreeYa's experts act as an extension of your IT organization, enabling you to reallocate key skill sets to working on activities that can deliver competitive advantage through improved capabilities (Power BI, Planner and Security Groups), processes and systems. AgreeYa proactively updates and manages your systems to ensure security, stability and functionality in addition to providing best practice recommendations and a roadmap for the future. Our SharePoint managed services offering covers all deployments whether on premise, cloud or hybrid and are backed by strong SLAs to ensure prompt resolution of your service requests.

### SharePoint Managed Services Offering

AgreeYa provides end-to-end SharePoint managed services on flexible engagement model working both independently and as an extension of your IT team to best suit your needs, size and business type. AgreeYa's SharePoint managed services include:

- Architecture, Design, Deployment and Migration
- SharePoint Policy Standardization and Management
- Workflow Configuration
- Content Migration (SharePoint 2016, SharePoint 2013, Office 365-SharePoint Online) and Legacy System Decommissioning
- Creation of Lists and Libraries, Page Layouts, Site Templates and Content Types
- Maintenance of SharePoint User Accounts and Groups
- Provision of End User and Administrative Training
- Administration and Permissions Management
- Site Provisioning
- Production Support
- Backup and Recovery
- Remote Monitoring and Management
- Review and Impact Assessment
- Performance Reporting and Analytics
- L1, L2 and L3 Application Support



## AgreeYa's Managed Services Models for SharePoint

AgreeYa can manage on premise, hosted, cloud or hybrid SharePoint environments.

<p><b>On-Premise</b></p> <ul style="list-style-type: none"> <li>•&gt; Full Featured</li> <li>•&gt; Full Control of Hardware &amp; Software</li> <li>•&gt; Standard or Custom Hardware</li> <li>•&gt; Suited for Enterprises</li> </ul>	<p><b>Cloud</b></p> <ul style="list-style-type: none"> <li>•&gt; Full Featured</li> <li>•&gt; Minimal Upfront Investment</li> <li>•&gt; Easy to Scale</li> <li>•&gt; Private or Custom Cloud</li> </ul>
<p><b>Hosted</b></p> <ul style="list-style-type: none"> <li>•&gt; Full Featured</li> <li>•&gt; Low Upfront Investment</li> <li>•&gt; Easy to Scale</li> <li>•&gt; Standard or Custom Service Plans &amp; SLAs</li> <li>•&gt; Standard or Custom Hardware</li> <li>•&gt; 24/7 Support and Trouble Ticketing</li> </ul>	<p><b>Hybrid</b></p> <ul style="list-style-type: none"> <li>•&gt; All the Advantages of Cloud Combined with Hosted or On-Premise</li> </ul>

**Legacy Systems, SharePoint 2013, SharePoint 2016, O365-SharePoint Online**



### Why AgreeYa for SharePoint Managed Services

As a Microsoft Gold Certified Partner and Cloud Partner, AgreeYa has a wide range of experience and a proven methodology that will ensure your SharePoint services are available and performing at maximum efficiency. With AgreeYa you receive the following:

**Competitive Pricing** – AgreeYa's services are competitively priced and it uses flexible pay-per-use models.

**Responsive Customer Support** – AgreeYa has the highest SLA standards for managed services customers as well as 24/7 support.

**Dedicated/Extended Resources** - As part of AgreeYa's flexible engagement model, a dedicated team comprising of an account manager, project manager(s), security officer(s) and multiple system and database administrators will work either independently or as an extension of your IT team to best suit your needs, size and business type. They will not only work with you on the implementation of your managed services but will suggest ways to optimize your SharePoint investment.

### About AgreeYa Solutions

AgreeYa is a global provider of software, solutions, and services focused on deploying business-driven, technology-enabled solutions that create next-generation competitive advantages for customers. Headquartered in Folsom, Calif., AgreeYa employs more than 1,400 professionals across its 15 offices in eight countries. Over the last 17 years, AgreeYa has worked with 200+ organizations ranging from public sector, Fortune 100 firms to small and large businesses across industries. AgreeYa's software portfolio includes QuickApps (award winning suite of SharePoint web parts and pre-built templates), BeatBlip (software test automation solution), Cogent (comprehensive end-to-end case management solution for collections agencies and law firms), SocialXtend (intranet and enterprise social collaboration), VDIXtend (desktop-on-cloud), Onvelop (unified enterprise collaboration and communication suite for mobile) and Edvelop (single window collaboration and communication solution on mobile for 21st century learning). As part of its solutions and services offerings, AgreeYa provides portal, content management, and collaboration on SharePoint/Office 365, cloud and infrastructure, enterprise mobility, business intelligence and big data analytics, product engineering, application development and management, independent software testing, and staffing (IT and risk/compliance/AML) solutions.

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