Development of portal-based, worldwide directory for centralized communications

The Customer

The Customer is a global health care company devoted to continuous innovation in specialty pharmaceuticals, neuromuscular, and skin care products. In addition to its discovery-to-development research programs, It has global marketing and sales capabilities in over 100 countries.

The Challenge

They recognized the need to centrally manage their worldwide communications directory, due to the increasing complexity and size of its operations.

The Customer approached AgreeYa Solutions (AgreeYa) to help them design and develop a portal-based, worldwide directory system that integrated with their Microsoft AD and SAP infrastructure within a low budget.

The Solution

AgreeYa provided an offsite delivery manager and an offshore development team to leverage cost efficiencies through its O^3 (onsite-offsite-offshore) Delivery Model.

Portlet and web services were incorporated into the design to integrate with the SAP HR application for employee details.

The project had technical risks due to untested SAP interfaces, the introduction of web services within the portlet-to-portlet communication protocol, and the unstructured data storage mechanism of the active directory.

The AgreeYa team quickly put together a proof-of-concept to mitigate these risks and identify alternate strategies. Once these risks were mitigated at the start of the project, The Customer was confident of the project's success.

The Results

AgreeYa managed and completed the project ahead of schedule due to the following factors:

- AgreeYa's Microsoft Active Directory domain expertise

- Availability of reusable components that accelerated the development lifecycle

- Expertise in O^3 (onsite-offsite-offshore) delivery and project management methodology

- Introduction of offsite delivery manager to mitigate the technical and coordination challenges.

AGREEYA

The Technology

The application was developed using Microsoft .NET technology. Some of the technology components used were ASP .NET, C#, Plumtree, Microsoft Active Directory, and Web Services.

AgreeYa's Portal Solutions

AgreeYa's Portal Solutions deliver extensive community, collaboration, content, document, and knowledge management capabilities combined with security, identity management, and mobile access capabilities. With expertise in a wide range of technologies, we deliver the following advantages to our customers:

- Accelerate productivity by providing employees with accurate information quicker

- Create a dashboard of key performance indicators for proactive decision making

- Manage projects, information, and knowledge through a single platform

- Automate key business processes

- Reduce communication costs

- Extend collaboration to suppliers, customers, and partners

About AgreeYa

AgreeYa is a global systems integrator delivering competitive advantage for its customers through software, solutions, and services. Established in 1999. AgreeYa is headquartered in Folsom, California, with a global footprint and a team of more than 1,700 staff across offices. AgreeYa works with 500+ organizations ranging from Fortune 100 firms to small and large businesses across industries such as Telecom, BFSI, Healthcare, Pharma/Life Sciences, Utility, Technology, Public sector and others.

AgreeYa has received considerable recognition in the industry for its technology leadership, quality processes, and customer success that includes Microsoft Gold partner, SEI CMMI, ISO 9001:2015. We engage with our customer as a trusted partner to live our motto "...building our future on your success".

AgreeYa's software portfolio includes QuickApps (award winning suite of SharePoint web apps and pre-built templates - www.quickapps.agreeya.com), Site Administrator (gain insight for improved compliance and governance of your SharePoint environment - www.siteadmin.agreeya.com), Recovery Manager (solution for rapid and scalable SharePoint content restores - www.recoverymanager.agreeya.com), BeatBlip (simplify software test automation - www.beatblip.com), and Cogent (comprehensive end-to-end case management solution for collections and law firms - www.cogentcollections.com).

As part of its solutions and services offerings, AgreeYa provides intranet/portal, content management, and collaboration, cloud and infrastructure solutions, business intelligence and big data analytics, product engineering, application development and management, independent software testing, and staffing (IT, Non-IT, and risk/compliance/AML) solutions.

For more information, visit www.agreeya.com

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