

Development of portal-based, worldwide directory for centralized communications

The Customer

The Customer is a global health care company devoted to continuous innovation in specialty pharmaceuticals, neuromuscular, and skin care products. In addition to its discovery-to-development research programs, It has global marketing and sales capabilities in over 100 countries.

The Challenge

They recognized the need to centrally manage their worldwide communications directory, due to the increasing complexity and size of its operations.

The Customer approached AgreeYa Solutions (AgreeYa) to help them design and develop a portal-based, worldwide directory system that integrated with their Microsoft AD and SAP infrastructure within a low budget.

The Solution

AgreeYa provided an offsite delivery manager and an offshore development team to leverage cost efficiencies through its O³ (onsite-offsite-offshore) Delivery Model.

Portlet and web services were incorporated into the design to integrate with the SAP HR application for

employee details.

The project had technical risks due to untested SAP interfaces, the introduction of web services within the portlet-to-portlet communication protocol, and the unstructured data storage mechanism of the active directory.

The AgreeYa team quickly put together a proof-of-concept to mitigate these risks and identify alternate strategies. Once these risks were mitigated at the start of the project, The Customer was confident of the project's success.

The Results

AgreeYa managed and completed the project ahead of schedule due to the following factors:

- AgreeYa's Microsoft Active Directory domain expertise
- Availability of reusable components that accelerated the development lifecycle
- Expertise in O³ (onsite-offsite-offshore) delivery and project management methodology
- Introduction of offsite delivery manager to mitigate the technical and coordination challenges.

The Technology

The application was developed using Microsoft .NET technology. Some of the technology components used were ASP .NET, C#, Plumtree, Microsoft Active Directory, and Web Services.

AgreeYa's Portal Solutions

AgreeYa's Portal Solutions deliver extensive community, collaboration, content, document, and knowledge management capabilities combined with security, identity management, and mobile access capabilities. With expertise in a wide range of technologies, we deliver the following advantages to our customers:

- Accelerate productivity by providing employees with accurate information quicker

- Create a dashboard of key performance indicators for proactive decision making
- Manage projects, information, and knowledge through a single platform
- Automate key business processes
- Reduce communication costs
- Extend collaboration to suppliers, customers, and partners

About AgreeYa

AgreeYa is a global provider of software, solutions, and services focused on deploying business-driven, technology-enabled solutions that create next-generation competitive advantages for customers. Headquartered in Folsom, California, AgreeYa employs more than 1,500 professionals across its 23 offices in 8 countries. Over the last 18 years, AgreeYa has worked with 500+ organizations ranging from Fortune 100 firms to small and large businesses across industries. AgreeYa's software portfolio includes SocialXtend (intranet and enterprise social collaboration), Cogent (comprehensive end-to-end case management solution for collections agencies and law firms), QuickApps (award winning suite of SharePoint web parts and pre-built templates), Site Administrator (gain insight for improved compliance and governance of your SharePoint environment), Recovery Manager (solution for rapid and scalable SharePoint content restores) and BeatBlip (Test Automation as a Service). As part of its solutions and services offerings, AgreeYa provides portal, content management, and collaboration on SharePoint, cloud and infrastructure, enterprise mobility, business intelligence and big data analytics, product engineering, application development and management, independent software testing, and staffing (IT and risk/compliance) solutions.



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