



AGREEYA HELPS GLOBAL CONSUMER GOODS GIANT DELIVER PRODUCTS SAFER AND FASTER

Summary

With a massive, multi-geographic presence and complex operations, a consumer products giant faced issues in managing its compliance procedures and processes within its existing setup. The global company wanted to establish a proper centralized document library throughout its organization.

These problems forced the client to seek out a team of SharePoint experts who could understand its

existing challenges and infrastructure, and that would be able to customize the systems necessary to meet its growing compliance needs. With years of experience and expertise on handling large and complex SharePoint projects, AgreeYa Solutions was engaged to develop a user-friendly, comprehensive online portal that would act as a one-stop solution for managing the client's compliance-and knowledge-management requirements.

The Customer

One of world's largest manufacturer of consumer products for personal care, health care, child care and more, with a market capitalization of more than \$200 billion dollars and a portfolio of over 300 popular worldwide brand names. With a footprint in more than 180 countries, the corporation has over 4 billion customers across the globe.

The Need

As a manufacturer of consumer products, the client faced strict health, safety and environmental regulations. Given the scale of operations, its compliance department was facing challenges in the unification of processes, documentation and validation of compliance with industry and international standards. Attributed to the nature of work and complexities of operations in different geographies, the client's existing setup needed to be revamped to meet current industry standards. The client also desired features like advanced dashboards and one-click reporting to be integrated into a single portal that would aid in its enforcement of compliance across offices and plants.

Its large footprint drove the need for a centralized document repository to complement and support compliance requirements. This necessitated experts with experience in managing large-scale SharePoint environments and expertise in the customization of feature-rich portals capable of addressing clients' varied and business critical needs.

The Solution

To develop this portal, AgreeYa's team of industry-leading SharePoint and GUI experts realized that the project was unique and required an iterative approach. The team initially created a beta version of the portal. After a detailed analysis



and evaluation of results, the team created the portal, adding all necessary features and functionalities requested by the client. As a part of this project, the following features were incorporated to the portal:

- SharePoint portal systems were set up and structured to meet the client's needs - providing collaboration, content management and overall site maintenance features.
- Unified and intuitive dashboards with real-time updates equipped compliance teams with the tools to oversee the progress of all relevant tasks and delegate tasks and ownership to different individuals.
- Defined and implemented dynamic workflows and individual profiling mechanisms were created to provide every user with relevant information and regular task updates.
- A centralized document repository, with cross-platform and cross-device capability was included to ensure smooth and efficient warehousing and transfer of information.
- A real-time, automated reporting framework for individual tasks and subtask groups would give daily, weekly, monthly or customizable updates to the relevant groups.
- Integration of Outlook calendar with employees' tasks provided instant access to task status, progress and allowed for the sending of timely reminders to prevent delays.

The Result

With AgreeYa at the helm, the portal not only fulfilled the client's requirements but also equipped the client with a roadmap to comply with the latest industry standards and regulations.

AgreeYa provided the following benefits through completion of the project:

- Alignment of task ownership and allocation at a cross-team and cross-border level.
- Creation of a centralized document repository adhering to universally adopted governance practices.
- Tightly packed integration with MS Outlook, allowing users to track tasks against their schedule.
- Real-time, on-demand reports and dashboards that simplified report and dashboard generation, further simplifying task allocation and administration.

The Technology

Windows Server 2000, SharePoint 2010 enterprise edition, SharePoint 2010 Website, MS Exchange, SQL

Vertical

Consumer Products and Goods (CPG).

About AgreeYa Solutions:

AgreeYa is a global provider of software, solutions, and services focused on deploying business-driven, technology-enabled solutions that create next-generation competitive advantages for customers. Headquartered in Folsom, California, AgreeYa employs more than 1,500 professionals across its 23 offices in 8 countries. Over the last 18 years, AgreeYa has worked with 500+ organizations ranging from Fortune 100 firms to small and large businesses across industries. AgreeYa's software portfolio includes SocialXtend (intranet and enterprise social collaboration), Cogent (comprehensive end-to-end case management solution for collections agencies and law firms), QuickApps (award winning suite of SharePoint web parts and pre-built templates), Site Administrator (gain insight for improved compliance and governance of your SharePoint environment), Recovery Manager (solution for rapid and scalable SharePoint content restores) and BeatBlip (Test Automation as a Service). As part of its solutions and services offerings, AgreeYa provides portal, content management, and collaboration on SharePoint, cloud and infrastructure, enterprise mobility, business intelligence and big data analytics, product engineering, application development and management, independent software testing, and staffing (IT and risk/compliance) solutions.

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